ARMY OneSource
Google Apps Pilot Program

Dear Participant,

In order to continue to improve our products and deliver more sophisticated features and performance, we are harnessing some of the latest improvements in web browser technology.

Google has several exciting new features planned this year for Google Docs, but as they transition to a new architecture, they will be temporarily removing offline support of Google Docs starting 3 May 2010. After this date, offline access to Google Docs will automatically be disabled and users will no longer be able to access Google Docs while disconnected from the Internet.

If you use Google Docs offline, please sync your documents by May 3rd to ensure that changes you've made while offline are saved to Google Docs.

If you need offline access to certain documents after 3 May, you can always export Google Docs files to your computer (http://goo.gl/jCNE), and then upload your files back to Google Docs (http://goo.gl/1YkJ) after you're finished editing offline.

We know this is an important feature for some of you, and Google is working hard to bring a new and improved offline option back to Google Docs.

Please note that this change only concerns Google Docs, they will continue to support offline access for Gmail and Google Calendar.

If you have any questions about Google Docs or any of the Google Apps features, you may contact technical support at support@armyfrg.org.

Sincerely,

Shaunya M. Murrill, Chief, Strategic Integration and Outreach Division
Family Programs Directorate
Family and Morale, Welfare and Recreation Command
11711 North IH-35, Suite 110
San Antonio, TX 78233