

SOLDIER AND FAMILY ASSISTANCE CENTER (SFAC)

- **BLUF:** A component of the total continuum of Warrior Care, SFAC is an element of the support services created to meet Army objective to provide integrated support for Warriors in Transition (WT) and their Families in a one-stop location near the Warrior Transition Unit (WTU).
- Army is committed to do whatever it takes to assist our severely wounded, ill, or injured Soldiers and their Families during and after the recovery process.
- Single entry point for Families and caregivers to empower them in order to support the Wounded Warrior.
- Element of an integrated team of support to meet Army Medical Action Plan (AMAP) objective.
- SFAC located near WTUs in a campus setting to provide tailored integrated support services in a centralized one-stop location for support to Warriors in Transition (WT) and their Families at installations with Warrior Transition Units (WTUs).
- Services provided equip and aid WTs and their Families in making life changing decisions as they transition back to duty or to a new life in the private sector. Services include: military personnel services, transition and employment assistance, government entitlements and benefits assistance, education services, social services, legal assistance, financial assistance, pastoral care, child care, entitlements/benefits from other federal, state, and local government and non-governmental agencies, VA, TSGLI program, AW2, and DFAS.
- 5 SFAC MILCON projects approved for FY08 at Forts Riley, KS; Polk, LA; Campbell, KY; Stewart, GA; and Carson, CO. 6 projects approved for FY09 at Forts Sam Houston, TX; Bragg, NC; Belvoir, VA; Bliss, TX; Lewis, WA; and Hood, TX.

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- vSFAC provides information and links to services for WTs or FM who are not located near SFAC www.armyonesource.com website.
- Individuals wishing to make a donation to the SFAC may do so at their local SFAC or on the www.giftstoarmy.army.mil website.

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Q: Where can Warriors in Transition (WT) and their Family members find services to assist them as they transition back to military service or into the civilian sector?

A: Initially, the Warrior in Transition Unit (WTU) to which they are assigned will escort the WT and Family to the SFAC, a central facility where the WT and Family members will find services tailored to their needs. An additional on-line service dubbed virtual SFAC (vSFAC) connects WTs and their Families to resources on installations and in the civilian community via the Web (www.armyonesource).

Q: What is the SFAC?

A: A centralized one-stop location that provides tailored integrated support services in for support to Warriors in Transition (WT) and their Families at installations with Warrior Transition Units (WTUs).

Q: Why is having the SFAC important to the Army?

A: Soldiers returning from war are entitled to the highest standards of health care and other services while in a hospital or during their recovery. Soldiers should have facilities that promote their healing. SFAC is an element of an integrated triad of support to meet Army Medical Action Plan (AMAP) objective.

Q: Who is eligible to use SFAC services?

A: Any wounded, ill, or injured active duty Army, Reserve, or National Guard Soldier assigned to a WTU. Family Members of the WT also have access to the services at the SFAC.

Q: How many SFACs are there, and where are they located?

A: 34 SFACS (31 CONUS, 3 in Europe), located near Warrior in Transition Units (WTU) in campus like settings.

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Q: What services are provided at the SFAC?

A: SFAC provides services that equip and aid WT's and Families in making life changing decisions as they transition back to duty or to a new life outside the military.

Q: How are these services different than the ones provided by other installation agencies, e.g. ACS?

A: Services provided are tailored for WT's and their Families at locations conveniently accessible to them. SFAC mission is to provide installation non-clinical support to the WTUs.

Q: Citizens often ask Soldiers, their Family members, and Army Civilians how they can support the Army. How can they help?

A: The "Gifts to Army" website provides a central source of information to refer those interested in contributing to and supporting Soldiers and Army Families and offers ways for them to express that support. It is an online resource developed to streamline and process gifts to the Army that benefit Soldiers and their Families.

Q: How is the program monitored?

A: The activation, implementation, and operation of SFACs are closely monitored by all levels of Army leadership through weekly & monthly reviews and scheduled tabletop exercises to refine guidance and procedures. Progress is reported to the SA during the monthly Medical Senior Review Group meetings. Senior commanders report progress on facilities, SFAC hiring, lodging, and general population concerns of a systemic nature.