

## ARMY ONE SOURCE (AOS)

- **BLUF:** AOS is the centerpiece of the Army's efforts to integrate Family Programs and services for all components.
- AOS establishes a comprehensive multi-component approach for community support and services for Active, Guard, and Reserve Soldiers, Families, and Employers throughout the entire deployment cycle.
- A cohesive support system with alternative delivery options to meet the diverse needs of Soldier and Families regardless of where they reside.
- Connection to Soldier and Family support services using both personal touch (office visit, telephone) and high tech ([www.armyonesource](http://www.armyonesource))
- FY08 National Defense Authorization Act requires OSD to establish a reintegration program (Yellow Ribbon Reintegration Program) with information, services, referral, and proactive outreach. Army works closely with the Army National Guard to ensure it is an integral part of the AOS program.
- Provides 14 baseline services at installation ACS, Army National Guard Family Assistance Centers, and U.S. Reserve Readiness Centers.
- Baseline services include Information Referral and Follow-up, employer support for the Guard and Reserve, child care, legal assistance to Wounded Warriors/survivors. (Includes the Guard Yellow Ribbon Reintegration Program.)
- Supports 87ACS centers; 249 enduring Guard Family Assistance Centers; Army and Child and Youth Programs; Operation Military Kids in 42 states and Operation Military Child Care in 50 states; Reserve Readiness Centers; and Recruiting Battalions.
- Standardizes program training for all component staff, Soldiers, and Family members.

## ARMY ONE SOURCE

**Q. What type of Family support is available to Families of active, Guard, and Reserve Soldiers that do not reside at an installation or are geographically dispersed?**

**A:** Army One Source is a comprehensive multi-component approach for community support and services to meet the diverse needs of Active, mobilized Guard and Reserve Soldiers, Families, and Employers throughout the entire deployment cycle and regardless of where they reside.

**Q: What services are available through AOS?**

**A:** The baseline services are: information, referral and follow-up; child care; youth services; school transition services; employer support to the guard and reserve; wounded warrior program/survivor support; transition assistance program; managing deployment; getting involved; home and family life; money matters; medical care; legal; and continuity of services.

**Q: How can a Family member access these support and services?**

**A:** Services are provided at ACS at all installations, at Army National Guard Family Assistance Centers, and Reserve Readiness Centers, and are available on the internet at [www.armyonesource.com](http://www.armyonesource.com).

**Q: Why does the Army need to have AOS?**

**A:** The Army's commitment to provide support to Families entails developing a solid approach, strategy, set of initiatives, and programs for a unified, holistic approach; changing the program to provide geographic support rather than support by unit or component; and determining challenges, costs, staffing requirements while addressing the uniqueness of ARNG and of the Army Reserve. AOS service delivery system enhances support to Families and provides them a single portal to access services. It also assists the staff of all components to network and find help for Families closest to where they live. Duplication that currently exists will be eliminated as Family program and community agencies work together.